SAULT COLLEGE OF APPLIED ARTS AND TECHNOLOGY					
SAULT STE. MARIE, ONTARIO					
Sault College					
CICE COURSE OUTLINE					
COURSE TITLE:	Introduction	to Business			
CODE NO. : MODIFIED CODE:	BUS 100 BUS 0100	SEMESTER:	Fall		
PROGRAM:	Business Business – /	Accounting			
AUTHOR: MODIFIED BY:	Shawna DePlonty, B.A. Econ., M.Ed. Hilda Bojko,Learning Specialist CICE Program				
DATE:	Sept. 08	PREVIOUS OUTLINE DATED:			
APPROVED:		"Angelique Lemay"			
CHAIR, COMMUNITY SERVICES DATE					
TOTAL CREDITS:	4				
PREREQUISITE(S):	N/A				
HOURS/WEEK:	16 weeks				
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# I. COURSE DESCRIPTION:

II.

This course enables the student to acquire the knowledge required to understand the concepts utilized in the contemporary business environment. Students will be able to identify the business concepts required to successfully manage a business entity in the Canadian and global market.

# II. LEARNING OUTCOMES AND ELEMENTS OF THE PERFORMANCE:

Upon successful completion of this course, the C.I.C.E. student will, with the assistance of a Learning Specialist, demonstrate the basic ability to:

- 1. Describe five of the business trends which cultivate a business in a diverse global environment. Elements of the performance:
  - Explain how to manage business within the dynamic business environment.
  - Describe how economic issues affect business.
  - Predict how competition behaves in a global environment

This learning outcome will constitute 22% of the course.

- 2. List three legal forms of business ownership and describe ethics in relation to small business. Elements of the performance:
  - Explain how the role of government affects business.
  - Interpret a code of ethics for various businesses.
  - Design a social responsibility program for a small business.
  - List legal forms of business ownership and discuss advantages and disadvantages.

This learning outcome will constitute 22% of the course.

Describe the role and traits of a successful leader, name various organizational structures, and discuss three quality assurance programs.
Elements of the performance:

This learning outcome will constitute 22% of the course.

- 4. Apply knowledge of the human resources function to the operation of an organization. Elements of the performance:
  - Explain three motivational techniques.
  - Define the changing role of human resources in policy formulation and future planning.
  - Describe principles of human resources related to recruitment, selection, hiring, dismissal, compensation packages and benefits.
  - List employee-management issues and relations.

This learning outcome will constitute 22% of the course.

- 5. Describe the importance of the financial services industry and the impact of money in Canada. Elements of the performance:
  - Explain what money is and how its value is determined
  - Discuss the role that banks play in providing services.
  - Discuss the nature and impact of insurance
  - List five key criteria when selecting investment options

This learning outcome will constitute 11% of the course.

## III TOPICS

- 1. Business Trends: Cultivating a Business in Diverse Global Environments.
- 2. Business Ownership and Small Business.
- 3. Leadership, Organization, and Production to Satisfy Customers.
- 4. Managing of Human Resources
- 5. The Financial Services Industry in Canada

## IV. REQUIRED RESOURCES/TEXTS/MATERIALS:

Nickels, McHugh, McHugh, Cossa, Understanding Canadian Business 6th <u>Canadian Edition</u>, McGraw-Hill Ryerson ISBN 0-07-096331-2 **On-line resources** provide students with a study guide and reference materials to support course material. Students are advised to make good use of the companion website. The Professor may from time to time request that students complete and submit an assignment using on-line resources.

**Library Resources:** Globe and Mail Report on Business, Financial Post, Toronto Star Report on Business, Canadian Business and others.

# V. EVALUATION PROCESS/GRADING SYSTEM

**TESTS:** The total weighting of the four tests will represent 100% of the final term grade. The tests will be administered during the term as follows:

<u>Assignments/Test #1:</u>	Reference Chapters 1, 2, 3	(worth 25%)
Assignments/Test #2:	Reference Chapters 4, 5, 6	(worth 25%)
<u>Assignments/Test #3:</u>	Reference Chapters 7, 8, 9	(worth 25%)
Assignments/Test #4:	Reference Chapters 10, 18	(worth 25%)

The following semester grades will be assigned to students in postsecondary courses:

<u>Grade</u>	Definition	Grade Point Equivalent
A+	90 - 100%	4.00
A	80 - 89%	4.00
В	70 - 79%	3.00
С	60 - 69%	2.00
D	50 – 59%	1.00
F (Fail)	49% or below	0.00
CR (Credit)	Credit for diploma requirements has	
	been awarded.	
S	Satisfactory achievement in field/clinical	
	placement or non-graded subject areas.	
U	Unsatisfactory achievement in	
	field/clinical placement or non-graded	
	subject area.	
Х	A temporary grade limited to situations	
	with extenuating circumstances giving a	
	student additional time to complete the	
	requirements for a course.	
NR	Grade not reported to Registrar's office.	
W	Student has withdrawn from the course	
	without academic penalty	
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## Missed Tests

Students are expected to be present to write all tests with the class. If a student is unable to write a test because of illness or a legitimate emergency, that student must contact the professor prior to the class and provide an explanation, which is acceptable to the professor. Should the student fail to contact the professor, the student shall receive a **grade of zero** on the test.

Once the test has commenced, the student is considered absent and will not be given the privilege of writing the test until the end of the semester. The late student must see the professor at the end of the class time and provide a suitable explanation to the professor in order to qualify to write at the end of the semester.

Any student who has missed a test and meets the following criteria may write the missed test on Thursday, December 18th from 3:30-5:30 in E2130.

In order to qualify to write the missed test, the student shall have:

- a) attended at least 80% of the classes.
- b) provided the professor an acceptable explanation for his/her absence.
- c) been granted permission by the professor.

NOTE: The missed test will be a new test.

## VI. SPECIAL NOTES:

#### Special Needs:

If you are a student with special needs (e.g. physical limitations, visual impairments, hearing impairments, learning disabilities), you are encouraged to discuss required accommodations with the Special Needs Office, Room E1204 or call Extension. 2703 so that support services may be arranged for you.

#### Retention of Course Outlines:

It is the responsibility of the student to retain all course outlines for possible future use in acquiring advanced standing at other post-secondary institutions.

## Communication:

The College considers **WebCT/LMS** as the primary channel of communication for each course. Regularly checking this software platform is critical as it will keep you directly connected with faculty and current course information. Success in this course may be directly related to your willingness to take advantage of the **Learning Management System** communication tool.

## Plagiarism:

Students are directed to the definition of "academic dishonesty" in Student Rights and Responsibilities. Students who engage in "academic dishonesty" will receive an automatic failure for that submission and/or such other penalty, up to and including expulsion from the course/program, as may be decided by the professor/dean. In order to protect students from inadvertent plagiarism, to protect the copyright of the material referenced, and to credit the author of the material, it is the policy of the department to employ a documentation format for referencing source material.

## Course Outline Amendments:

The Professor reserves the right to change the information contained in the course outline depending on the needs of the learner and the availability of resources.

Substitute course information is available in the Registrar's office.

#### Attendance:

Regular attendance is expected to ensure course information is communicated to all students. In-class observation of student work and guidance by the professor aids student success. Lectures will not be repeated in subsequent classes.

## Return of Students' Work:

Tests, quizzes, assignments, etc. will be returned to students during one of the normal class times. Any student not present at that time must pick up his/her test, etc. at the professor's office within three weeks of that class. Tests, etc. not picked up within the three weeks will be discarded. End of semester tests, etc. will be held for three weeks following the end of the semester. If they have not been picked up within that three-week period, they will be discarded.

Students are required to retain their tests, quizzes, assignments, etc. in the event that there is a disagreement with the mark received and the mark recorded by the professor. If the student is not able to present the instrument in question, the professor's recorded mark will stand.

## Questions &/or Concerns:

Students are urged to ask questions and to participate in and contribute to the class discussion. Students are also encouraged to read newspapers, magazines, etc. and to tune in to radio and television newscasts for economic and business news. This will make the subject more understandable, interesting, and practical. It will provide students the opportunity to better apply the theory and to enhance his/her opportunity for success in this course.

## Classroom Decorum:

Students will respect the diversity and the dignity of those in the classroom. Student will respect the professor's right and duty to teach and students' right to learn without interference. Students who cause any interference with the objectives of the class will be asked to leave the classroom and will not be permitted to return until he/she commits in writing, typed, (a formal letter) that he/she will conduct themselves appropriately in the classroom. This letter will be addressed to the professor.

If a student is asked to leave the classroom a second time, he/she must make an appointment with the Dean for a disposition. At that time, a copy of the above letter will be given to the dean.

In the event that a student is asked to leave the classroom a third time, he/she will not be permitted back to the classroom for the rest of the semester. The Dean will also decide if any other action needs to be taken.

Students attending this class do so to study Introduction to Business. Therefore, no other activity will be permitted. Students who wish to engage in other activities will be asked to leave the classroom, as described above.

Other inappropriate behaviour includes, but not limited to, sleeping in class, or appearing to be sleeping in class, putting feet (foot) on the furniture, writing on the furniture, talking or otherwise communicating privately with other students, having a cell phone ring or talking on during class, etc.

Consistently late students will be asked to leave the class.

It is the professor's intention to maintain proper classroom decorum at all times in order to provide the best possible learning and teaching environment.

Only those students who are properly registered for this course or those invited by the professor are permitted to be in the classroom.

## VII. PRIOR LEARNING ASSESSMENTS:

Students who wish to apply for advance credit transfer (advanced standing) should obtain an Application for Advance Credit from the program coordinator (or the course coordinator regarding a general education transfer request) or academic assistant. Students will be required to provide an unofficial transcript and course outline related to the course in question.

Credit for prior learning will also be given upon successful completion of a challenge exam or portfolio.

## CICE Modifications:

#### Preparation and Participation

- 1. A Learning Specialist will attend class with the student(s) to assist with inclusion in the class and to take notes.
- 2. Students will receive support in and outside of the classroom (i.e. tutoring, assistance with homework and assignments, preparation for exams, tests and quizzes.)
- 3. Study notes will be geared to test content and style which will match with modified learning outcomes.
- 4. Although the Learning Specialist may not attend all classes with the student(s), support will always be available. When the Learning Specialist does attend classes he/she will remain as inconspicuous as possible.

#### A. Tests may be modified in the following ways:

- 1. Tests, which require essay answers, may be modified to short answers.
- 2. Short answer questions may be changed to multiple choice or the question may be simplified so the answer will reflect a basic understanding.
- 3. Tests, which use fill in the blank format, may be modified to include a few choices for each question, or a list of choices for all questions. This will allow the student to match or use visual clues.
- 4. Tests in the T/F or multiple choice format may be modified by rewording or clarifying statements into layman's or simplified terms. Multiple choice questions may have a reduced number of choices.

#### B. Tests will be written in CICE office with assistance from a Learning Specialist.

#### The Learning Specialist may:

- 1. Read the test question to the student.
- 2. Paraphrase the test question without revealing any key words or definitions.
- 3. Transcribe the student's verbal answer.
- 4. Test length may be reduced and time allowed to complete test may be increased.

#### C. Assignments may be modified in the following ways:

- 1. Assignments may be modified by reducing the amount of information required while maintaining general concepts.
- 2. Some assignments may be eliminated depending on the number of assignments required in the particular course.

#### The Learning Specialist may:

- 1. Use a question/answer format instead of essay/research format
- 2. Propose a reduction in the number of references required for an assignment
- 3. Assist with groups to ensure that student comprehends his/her role within the group
- 4. Require an extension on due dates due to the fact that some students may require additional time to process information
- 5. Formally summarize articles and assigned readings to isolate main points for the student
- 6. Use questioning techniques and paraphrasing to assist in student comprehension of an assignment

## D. Evaluation:

Is reflective of modified learning outcomes.